




# CONTACTING THE AGEING AND DISABILITY COMMISSION AND OTHER BODIES

The NSW Ageing and Disability Commission was established July 1 2019 to better protect older people and adults with disability from abuse, neglect and exploitation by someone they know in their home, or community.

Who to contact	When 	How 	Where 
<b>NSW Ageing and Disability Commission</b>	To access information or make a report about the abuse, neglect and exploitation of adults with disability and older people living in their home and in the community	Phone: <b>1800 628 221</b> Email: <b>NSWADC@adc.nsw.gov.au</b>	NSW
<i>The NSW Ageing and Disability Commissioner works closely with all relevant regulatory bodies and government agencies to support information sharing and referral pathways.</i>			
<b>NSW Police</b>	To report violence or crime.	Emergency: <b>000</b>	Australia-wide
<b>NSW Ombudsman</b>	To make complaints about NSW public sector agencies and community services.	General Contact Details: <b>(02) 9286 1000</b> <b>1800 451 524 (for outside Sydney)</b>	NSW
<b>NSW Health Care Complaints Commission</b>	To report complaints about health service providers in NSW.	<b>1800 043 159</b>	NSW
<b>NSW Public Guardian</b>	For information and support about guardianship (enduring, private and public), medical consents and the role of the Public Guardian.	Information and Support Branch: <b>(02) 8688 6070</b> <b>1800 451 510</b>	NSW
<b>NSW Office of the Children's Guardian</b>	To ensure organisations, employers and individuals understand the meaning, importance and benefits of being child-safe.  For complaints or concerns about an individual child contact the NSW Ombudsman.	Child Protection Hotline: <b>1800 212 936</b> Kids Helpline: <b>1800 551 800</b> NSW Ombudsman: <b>(02) 9286 1000</b>	NSW
<b>NSW Anti Discrimination Board</b>	To make an enquiry about your rights and responsibilities under the NSW anti-discrimination law, or to make a complaint about discrimination.	<b>(02) 9268 5544</b>	NSW
<b>Human Rights Commission</b>	To report complaints of discrimination, harassment, and bullying based on a person's sex, disability, age and/or race.	<b>1800 620 241</b>	Australia-wide
<b>NDIS Quality and Safeguards Commission</b>	To make a report about an NDIS service provider.	<b>1800 035 544</b>	Australia-wide
<b>Aged Care Quality and Safety Commission</b>	To report abuse within aged care facilities, respite and day care services and support services delivered in the home.	<b>1800 951 822</b>	Australia-wide
<b>Royal Commission Into Violence, Abuse, Neglect And Exploitation Of People With Disability</b>	This Commissioner has been directed to inquire into violence, abuse, neglect and exploitation of people with disability in all settings and contexts.	Phone hotline: <b>1800 880 052</b> Interim website: <b>dss.gov.au/DisabilityRoyalCommission</b> See also: <b>ag.gov.au/DisabilityRoyalCommission</b>	Australia-wide