



Not providing basic everyday needs is neglect

Neglect can also include not providing food, clean clothes or a safe place to live, or preventing someone from receiving the medical or social support they need.

It can look like poor personal hygiene, unkempt appearance, the person complaining they're too hot/cold or a lack of medical care.

If you have concerns about yourself, an older person or adult with disability in their family, home or community, **call the NSW Ageing and Disability Abuse Helpline for information, support or to make a report.** Anyone can call, and you can be anonymous.



1800 628 221
(M-F, 9am-4pm)

Visit adc.nsw.gov.au
for more info. In an
emergency call 000.