

Ageing and Disability Commission

5 year data snapshot*

Trends relating to reports of abuse, neglect and exploitation of older people in NSW



14,541

reports about older people, a **108% (two-fold)** increase over five years.

80-84 years

The largest proportion of reports related to people in this age bracket (**19%**).



Most were about **women** (**67%**)



Paid workers (**29%**) and adult children (**28%**) have been the main reporters about older people. **14%** of reports have been made by older people themselves.

39%



of allegations have been about **psychological abuse**, mainly verbal abuse, preventing or restricting access to family/others, and preventing or restricting access to supports.

29%



of allegations have been about **financial abuse**, mainly financial exploitation, Misuse of Power of Attorney (POA) or Enduring POA, and theft.

21%



of allegations have been about **neglect**, mainly inadequate supports, medical neglect, and neglect of clothing and/or food.

63%



of reports have alleged abuse by the older person's **relatives**, mainly adult children (**57%**), followed by current or former intimate partners (**13%**) and current or former paid workers (**7%**).

9%

of reports about older people were about people from culturally diverse backgrounds. The main languages spoken at home other than English by older people were



Greek, Italian, Arabic, Spanish, Croatian, Mandarin, Macedonian, Cantonese, Polish and Vietnamese.

3%

of reports about older people were about Aboriginal people.



*Data collected 1 July 2019 to 30 June 2024

^Where the location of the person was known

For more information and data visit ageingdisabilitycommission.nsw.gov.au

Ageing and Disability Commission

5 year data snapshot*

Trends relating to reports of abuse, neglect and exploitation of older people in NSW

Key outcomes

We have directly assisted older people to:

- Obtain necessary supports, including aged care (**411 people**), legal (**254**), advocacy (**145**), and other supports (**209**)
- Receive assistance or further actions from police (**238**)
- Move to safer accommodation (**191**)
- Access health services (**121**)



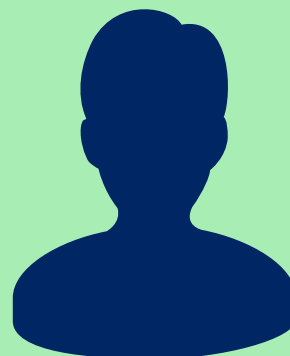
Key outcomes

In relation to the subjects of allegation in reports about older people:

- **1,472** received education and advice
- **251** were assisted to receive more support
- **69** had an ADVO taken out against them
- **51** had their access to the adult reduced or prevented (**50**)
- **49** were removed as Power of Attorney or Enduring Power of Attorney
- **30** were charged with criminal offences



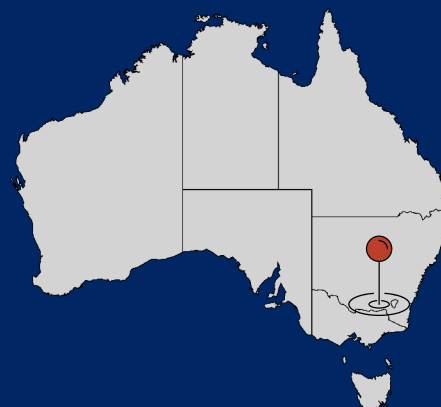
The ADC ascertained the will and preference of **1,849** older people, including through **724** home visits across NSW.



53%

of reports` have been about older people living in regional NSW, with **Hunter, Illawarra Shoalhaven, and Central Coast** the most common areas.

Central Coast, Blacktown, and Canterbury-Bankstown have been the most common Local Government Areas (LGAs) identified in reports about older people.



*Data collected 1 July 2019 to 30 June 2024

`Where the location of the person was known

For more information and data visit ageingdisabilitycommission.nsw.gov.au

Ageing and Disability Commission